

# CONSUMER INFORMATION



## **We Do Business in Accordance With Federal Fair Lending Laws**

UNDER THE FEDERAL FAIR HOUSING ACT, IT IS ILLEGAL ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, RELIGION, SEX, HANDICAP, OR FAMILIAL STATUS (HAVING CHILDREN UNDER THE AGE OF 18), TO:

- Deny a loan for the purpose of purchasing, constructing, improving, repairing or maintaining a dwelling, or deny any loan secured by a dwelling; or
- Discriminate in fixing the amount, interest rate, duration, application procedures or other terms or conditions of such a loan, or in appraising property

### **IF YOU BELIEVE YOU HAVE BEEN DISCRIMINATED AGAINST, YOU SHOULD SEND A COMPLAINT TO:**

Assistant Secretary for Fair Housing and Equal Opportunity  
Department of Housing & Urban Development  
Washington, DC 20410

For processing under the Federal Fair Housing Act

and to:

National Credit Union Administration  
Office of Consumer Protection  
Alexandria, VA 22314-3428  
For processing under NCUA Regulations

### **UNDER THE EQUAL CREDIT OPPORTUNITY ACT, IT IS ILLEGAL TO DISCRIMINATION IN ANY CREDIT TRANSACTION:**

- On the basis of race, color, national origin, religion, sex, marital status, or age
- Because income is from public assistance, or
- Because a right was exercised under the Consumer Credit Protection Act.

### **IF YOU BELIEVE YOU HAVE BEEN DISCRIMINATED AGAINST, YOU SHOULD SEND A COMPLAINT TO:**

National Credit Union Administration  
Office of Consumer Protection  
Alexandria, VA 22314-3428

## **USA PATRIOT ACT**

In accordance with Section 326 of the USA PATRIOT Act, applicants for new accounts are requested to provide current picture identification that verifies identifying information.

In some case, identification will be requested for current members if original documentation was not obtained with the opening of the account. In all cases, protection of the members' identity and confidentiality is our pledge to you.

We proudly support all efforts to protect and maintain the security of our members and our country.

## **HOME MORTGAGE DISCLOSURE ACT NOTICE**

The HMDA data about our residential mortgage lending are available online for review. The data show geographic distribution of loans and applications; ethnicity, race, sex, age and income of applicants and borrowers; and information about loan approvals and denials.

HMDA data for many other financial institutions are also available online. For more information, visit the Consumer Financial Protection Bureau's website ([www.consumerfinance.gov/hmda](http://www.consumerfinance.gov/hmda)).

## **FUNDS AVAILABILITY POLICY**

Our general policy is to allow you to withdraw funds deposited in your account on the first business day after the day we receive your deposit.

Funds from electronic direct deposits will be available on the day we receive the deposit. In some case, we may delay your ability to withdraw funds beyond the first business day.

Then, the funds will generally be available by the second business day after the day of deposit.